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| *Please fill in the form and send the application/claim electronically to* *JSC “Riga International Coach Terminal”*  *e-mail:* *info@autoosta.lv*\* fields are mandatory | \\192.168.1.5\sekretariats\AUTOOSTA\LOGO_Autoosta_ISO_IRU\Logo_Autoosta\AUTOOSTA logo7.jpg | To the Chairperson of the Board of JSC “Riga International Coach Terminal” |
| **Applicant** |
| \*Name, surname: |  |
| \*E-mail address: |  |
| **Information on the issue/situation on the basis of application/claim:**  |
| \*Place |  |
| \*Date |  | \*Time |  |
| **\*Description of application/issue and specific facts:***When describing an issue related to bus carriage services, please provide: bus departure date and time; route name* |
|  |
| [ ] **\*** I confirm that my data is true.[ ] **\*** I agree to my data processing in order to review application and provide an answer.[ ] **\***I confirm that I have familiarised with the Procedure of submission of electronic applications/claims. |
| ***To be filled in by the representative of JSC „Riga International Coach Terminal”*** |
| *Name, surname, position of the person accepting application/claim:* |  |
| *Date of receipt of application/claim:* |  | *Number of application/claim:* |  |
| Reason for submission of application/claim is related to: |
| [ ] services of RICT | [ ] carrier's company | [ ] services of lessees of RICT | [ ] other |
| *Reply was prepared by:* |  |
| *Date of provision of reply:* |  |
| *Application/claim was forwarded:* |  |