|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| *Please fill in the form and send the application/claim electronically to*  *JSC “Riga International Coach Terminal”*  *e-mail:* [*info@autoosta.lv*](mailto:info@autoosta.lv)  \* fields are mandatory | | | | \\192.168.1.5\sekretariats\AUTOOSTA\LOGO_Autoosta_ISO_IRU\Logo_Autoosta\AUTOOSTA logo7.jpg | | | | To the Chairperson of the Board of  JSC “Riga International Coach Terminal” | | |
| **Applicant** | | | | | | | | | | |
| \*Name, surname: |  | | | | | | | | | |
| \*E-mail address: |  | | | | | | | | | |
| **Information on the issue/situation on the basis of application/claim:** | | | | | | | | | | |
| \*Place |  | | | | | | | | | |
| \*Date |  | | | | \*Time | |  | | | |
| **\*Description of application/issue and specific facts:**  *When describing an issue related to bus carriage services, please provide: bus departure date and time; route name* | | | | | | | | | | |
|  | | | | | | | | | | |
| **\*** I confirm that my data is true.  **\*** I agree to my data processing in order to review application and provide an answer.  **\***I confirm that I have familiarised with the Procedure of submission of electronic applications/claims. | | | | | | | | | | |
| ***To be filled in by the representative of JSC „Riga International Coach Terminal”*** | | | | | | | | | | |
| *Name, surname, position of the person accepting application/claim:* | | |  | | | | | | | |
| *Date of receipt of application/claim:* | | |  | | | | | | *Number of application/claim:* |  |
| Reason for submission of application/claim is related to: | | | | | | | | | | |
| services of RICT | | carrier's company | | | | services of lessees of RICT | | | | other |
| *Reply was prepared by:* | | |  | | | | | | | |
| *Date of provision of reply:* | | |  | | | | | | | |
| *Application/claim was forwarded:* | | |  | | | | | | | |